



LA CROSSE COUNTY
Exceptional services. Extraordinary place.

Veterans Service Office
300 4th Street North
La Crosse, WI 54601-3355
608-785-9719 Phone
608-785-9718 Fax
www.lacrossecounty.org

Requesting Records

Request Veterans' Service Records

Request military service records (to include DD214s), medical, and health records (service treatment records). You may submit requests online or by mail. These requests go through the National Archives.

At this time, If you are submitting a request to NPRC for only a separation document (DD Form 214 or equivalent) you should expect a fast response -usually in ten days or less. If a DD Form 214 will meet your needs, please consider requesting only a DD Form 214 as you will receive a much faster response. If you require additional documents, please allow several months for a response.

- 1) Online requests: <https://www.archives.gov/veterans/military-service-records>
- 2) Submit a SF 180, Request Military Service Records, to the appropriate location listed on page 3.

Request VA Healthcare Records

Obtain your VA medical records and personal health information. Two ways to request:

- 1) VA Blue Button. Download VA medical records. Sign in to the VA website at <https://www.va.gov/health-care/get-medical-records/> using your Login.gov, ID.me, DS Logon, or My HealtheVet account.
- 2) Submit a VA form 10-5345a, Individuals' Request for a Copy of their Own Health Information, to Tomah VA Medical Center's medical records office. Tomah VA Medical Center's main phone line: 608-372-3971. Expect records within 30-60 days.

Request VA Claims-File

A VA claims file, also called a C-file, is the collection of records associated with a veteran's disability claim(s).

Mail the Freedom of Information Act (FOIA) Request [VA form 20-10206) to Department of Veterans Affairs, Evidence Intake Center, PO Box 4444, Janesville, WI 53547-4444 or fax your request to (844) 531-7818.

Replace Veterans' Medals, Awards, and Decorations

You may request replacement medals via the National Personnel Records Center or review <https://www.archives.gov/veterans/replace-medals.html#nok> on how to request replacement medals.